Guideline on Setting up your Account in the
HKUST Online Admission System (OAS)

A. Information and Documents to Gather

- Before setting up your account, please check that you are using the platform for 2018-19 Entry if you wish to join HKUST in September 2018.
- When you encounter problems, try looking for a solution in the "Help" files.
- If it still does not work, write to us through the Enquiry Form at http://pg.ust.hk/enquiry. To help us understand your problem, don’t forget to attach a screen capture.

B. For New Users

- Create an account only if you have not registered for the 2018-19 Entry, yet.
- If you already have accounts in the previous OAS, please create another one to apply for entry in 2018-19.
C. Creating Your Application

Your applicant account is created successfully. An acknowledgement email has been sent to your email.

**Important:** If you do not receive the acknowledgement email, please check to make sure your email address is correct.

You can start an application right after creating your account, but you will be asked to log in again the first time.

C. If You Have Forgotten Your Username/Password

- You only need to enter your name and email address if you have not yet started any application.
- If you have already started an application, please also provide your ID/Passport no. and date of birth entered. As a measure to protect any sensitive information you already entered, we will check the information in this form against your application before releasing the username/password.

**Forgot Password / Username**

Please enter both your Name in English and Email Address:

<table>
<thead>
<tr>
<th>Name in English (same as in identity documents)</th>
<th>Family Name</th>
<th>Surname</th>
<th>Last Name</th>
<th>Given Names</th>
<th>Other Names</th>
</tr>
</thead>
<tbody>
<tr>
<td>Email Address (provided in your application)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tbody>
</table>

If you have already created an application, please also enter the following:

- Date of Birth (dd/mm/yyyy)
- Hong Kong I.D. Card Number, if any
- Other I.D. Number and Issuing Country
- Passport Number and Issuing Country

Please check the box if you would like to retrieve your username.

Submit