Guideline on Setting up your Account
in the
HKUST Online Admission System (OAS)

A. Information and Documents to Gather

- Before setting up your account, please check that you are using the platform for the 2020-21 Entry if you wish to join HKUST on or after 1 September 2020.

- If you encounter problems, try looking for solutions by clicking “Help”.

- If the problems persist, write to us via the Enquiry Form at http://pg.ust.hk/enquiry.

- To help us understand your problem(s), don’t forget to attach screen capture(s).

B. For New Users

- Create an account only if you have not registered in the 2020-21 Online Application System.

- Even if you have other accounts in the Online Admission Systems of previous entries, you will still need a new account to apply for entry in 2020-21.
C. Personal Information Collection Statement (PICS)

Please read the following Personal Information Collection Statement before creating your account:

After reading through the PICS, please confirm your consent in order to move on.

D. Creating Your Application

You can start an application right after creating your account, but you will be asked to log in again at the first time.

You are advised to add pgadmit@ust.hk in your address book to enable important messages to reach you.
### E. If You Have Forgotten Your Username/Password

Please enter both your Name in English and Email Address:

<table>
<thead>
<tr>
<th>Name in English (same as in identity documents)</th>
<th>Family Name</th>
<th>Surname</th>
<th>Last Name</th>
<th>Given Names</th>
<th>Other Names</th>
</tr>
</thead>
<tbody>
<tr>
<td>Email Address (provided in your application)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

If you have already created an application, please also enter the following:

- **Date of Birth**:
  - Day
  - Month
  - Year

- **Hong Kong I.D. Card Number, if any**:
  - Number
  - Document Type

- **Other I.D. Number and Issuing Country**:
  - Number
  - Country

- **Passport Number and Issuing Country**:
  - Number
  - Country

- **Please check the box if you would like to retrieve your username.**

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- You only need to enter your name and email address if you have yet to create any application.

- If you have already started an application, please also provide your date of birth and ID/Passport information. As a measure to protect any sensitive data you have already entered, we will check the information in this form against your application before releasing the username/password.